

# COLUMBIANA E.M.S.

## MONTHLY REPORT - SEPTEMBER 2012

### EMS CALL BREAKDOWN REPORT

<u>CALL TYPES</u>	<u>MONTH</u>	<u>YTD</u>
ALS TRANSPORTS	27	298
BLS TRANSPORTS	24	154
ALS TRANSPORT W/ MEDIC FROM OTHER CO.	2	3
MEDIC BACKUP TO OTHER DEPT.	1	18
BACK-UP TO OTHER DEPARTMENT	1	5
BACK-UP TO CEMS CREW	0	14
*1st RESPONSE	0	2
ALS TREATMENT - NO - TRANSPORT	2	9
BLS TREATMENT - NO - TRANSPORT	7	81
PATIENT REFUSALS	3	52
AIR MEDICAL INTERCEPT	1	2
NON-EMERGENCY TRANSFER	0	5
CANCELLED REQUEST	2	19
MEDICAL ALARMS / FALSE ALARMS	3	21
COMMUNITY SERVICE STANDBY	2	12
POLICE DEPARTMENT ASSIST	0	1
PAID STANDBY	6	9
FIRE STANDBY	3	30
HAZMAT STANDBY	0	0
REMOVAL	0	6
LIFT ASSIST	3	37
BLOOD PRESSURE CHECK	0	1
PUBLIC HEALTH CLINIC	0	0
SERVICE NOT OFFERED - (Referred to Private)	0	0
*DEFERRED CALLS	0	22
<b>TOTAL RESPONSES</b>	<b>87</b>	<b>801</b>

**Total Transports:                      Month:      53    YTD:      460**

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

<u>DEFERRED CALLS</u>	<u>MONTH</u>	<u>YTD</u>
NO CREW AVAILABLE	0	0
FULL CREW UNAVAILABLE	0	0
SECOND CREW UNAVAILABLE	0	13
SECOND FULL CREW UNAVAILABLE	0	1
THIRD CREW & VEHICLE UNAVAILABLE	0	5
2ND UNIT DOWN - MECHANICAL PROB	0	5
<b>TOTAL DEFERRED CALLS</b>	<b>0</b>	<b>24</b>

### YTD CALL COMPARISON - JUNE

	2008	2009	2010	2011	2012	Avg.
Calls	716	725	737	782	801	752
Transports	380	397	407	454	460	420
Dumps	16	20	7	12	24	16

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

	Mid - 6a	6a - Noon	Noon - 6p	6p - Mid	Daily Total	Daily %
<b>Sunday</b>	12	22	28	27	<b>89</b>	<b>11.1%</b>
<b>Monday</b>	13	51	34	26	<b>124</b>	<b>15.5%</b>
<b>Tuesday</b>	11	41	51	29	<b>132</b>	<b>16.5%</b>
<b>Wednesday</b>	11	39	47	26	<b>123</b>	<b>15.4%</b>
<b>Thursday</b>	17	45	41	22	<b>125</b>	<b>15.6%</b>
<b>Friday</b>	10	30	36	23	<b>99</b>	<b>12.4%</b>
<b>Saturday</b>	12	40	32	25	<b>109</b>	<b>13.6%</b>
<b>Totals</b>	<b>86</b>	<b>268</b>	<b>269</b>	<b>178</b>	<b>801</b>	
<b>Shift %</b>	<b>10.7%</b>	<b>33.5%</b>	<b>33.6%</b>	<b>22.2%</b>		

Daily call average for the month --- **2.9**      30      days this month  
 Daily call average this year ----- **2.9**      274      days this year

## Time of Call Analysis

	Su	M	T	W	Th	F	Sa	Hourly Total	Hourly Pct.
0001 - 0100	3	3	3	0	4	2	4	19	2.4%
0101 - 0200	2	3	2	0	2	2	2	13	1.6%
0201 - 0300	3	1	1	4	2	2	0	13	1.6%
0301 - 0400	2	3	0	3	2	0	1	11	1.4%
0401 - 0500	2	2	3	3	5	0	2	17	2.1%
0501 - 0600	0	1	2	1	2	4	3	13	1.6%
0601 - 0700	1	1	4	5	7	1	1	20	2.5%
0701 - 0800	1	4	3	6	3	5	4	26	3.2%
0801 - 0900	4	7	9	6	5	2	9	42	5.2%
0901 - 1000	7	12	11	7	10	4	8	59	7.4%
1001 - 1100	4	12	12	8	12	7	8	63	7.9%
1101 - 1200	5	15	2	7	8	11	10	58	7.2%
1201 - 1300	7	6	6	10	6	4	6	45	5.6%
1301 - 1400	3	8	10	4	4	7	11	47	5.9%
1401 - 1500	3	3	9	8	10	5	2	40	5.0%
1501 - 1600	3	7	12	5	3	13	4	47	5.9%
1601 - 1700	6	4	12	5	12	4	3	46	5.7%
1701 - 1800	6	6	2	15	6	3	6	44	5.5%
1801 - 1900	5	7	9	8	2	8	4	43	5.4%
1901 - 2000	4	6	10	8	7	4	3	42	5.2%
2001 - 2100	4	6	4	4	8	0	5	31	3.9%
2101 - 2200	4	4	3	3	2	7	5	28	3.5%
2201 - 2300	5	2	1	3	1	3	4	19	2.4%
2301 - 2400	5	1	2	0	2	1	4	15	1.9%
<b>Daily Totals</b>	<b>89</b>	<b>124</b>	<b>132</b>	<b>123</b>	<b>125</b>	<b>99</b>	<b>109</b>	<b>801</b>	<b>Total</b>
<b>Daily Pct.</b>	<b>11.1%</b>	<b>15.5%</b>	<b>16.5%</b>	<b>15.4%</b>	<b>15.6%</b>	<b>12.4%</b>	<b>13.6%</b>		