

COLUMBIANA E.M.S.

MONTHLY REPORT - OCTOBER 2012

EMS CALL BREAKDOWN REPORT

| <u>CALL TYPES</u> | <u>MONTH</u> | <u>YTD</u> |
|---|--------------|------------|
| ALS TRANSPORTS | 35 | 333 |
| BLS TRANSPORTS | 9 | 163 |
| ALS TRANSPORT W/ MEDIC FROM OTHER CO. | 0 | 3 |
| MEDIC BACKUP TO OTHER DEPT. | 2 | 20 |
| BACK-UP TO OTHER DEPARTMENT | 0 | 5 |
| BACK-UP TO CEMS CREW | 2 | 16 |
| *1st RESPONSE | 2 | 4 |
| ALS TREATMENT - NO - TRANSPORT | 1 | 10 |
| BLS TREATMENT - NO - TRANSPORT | 9 | 90 |
| PATIENT REFUSALS | 1 | 53 |
| AIR MEDICAL INTERCEPT | 0 | 2 |
| NON-EMERGENCY TRANSFER | 0 | 5 |
| CANCELLED REQUEST | 2 | 21 |
| MEDICAL ALARMS / FALSE ALARMS | 2 | 23 |
| COMMUNITY SERVICE STANDBY | 5 | 17 |
| POLICE DEPARTMENT ASSIST | 0 | 1 |
| PAID STANDBY | 5 | 14 |
| FIRE STANDBY | 3 | 33 |
| HAZMAT STANDBY | 0 | 0 |
| REMOVAL | 2 | 8 |
| LIFT ASSIST | 4 | 41 |
| BLOOD PRESSURE CHECK | 0 | 1 |
| PUBLIC HEALTH CLINIC | 0 | 0 |
| SERVICE NOT OFFERED - (Referred to Private) | 0 | 0 |
| *DEFERRED CALLS | 0 | 22 |
| TOTAL RESPONSES | 84 | 885 |

Total Transports: Month: 44 YTD: 504

For items with a *, refer to the list below

DEFERRED CALL & 1ST RESPONSE REPORT

| <u>DEFERRED CALLS</u> | <u>MONTH</u> | <u>YTD</u> |
|----------------------------------|--------------|------------|
| NO CREW AVAILABLE | 0 | 0 |
| FULL CREW UNAVAILABLE | 0 | 0 |
| SECOND CREW UNAVAILABLE | 0 | 13 |
| SECOND FULL CREW UNAVAILABLE | 2 | 3 |
| THIRD CREW & VEHICLE UNAVAILABLE | 0 | 5 |
| 2ND UNIT DOWN - MECHANICAL PROB | 0 | 5 |
| TOTAL DEFERRED CALLS | 2 | 26 |

YTD CALL COMPARISON - OCTOBER

| | 2008 | 2009 | 2010 | 2011 | 2012 | Avg. |
|------------|------|------|------|------|------|------|
| Calls | 789 | 823 | 813 | 888 | 885 | 840 |
| Transports | 418 | 430 | 456 | 514 | 504 | 464 |
| Dumps | 17 | 22 | 8 | 17 | 26 | 18 |

YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

| | Mid - 6a | 6a - Noon | Noon - 6p | 6p - Mid | Daily Total | Daily % |
|------------------|--------------|--------------|--------------|--------------|-------------|--------------|
| Sunday | 14 | 26 | 31 | 28 | 99 | 11.2% |
| Monday | 14 | 55 | 36 | 29 | 134 | 15.1% |
| Tuesday | 11 | 46 | 58 | 32 | 147 | 16.6% |
| Wednesday | 14 | 41 | 52 | 28 | 135 | 15.3% |
| Thursday | 17 | 47 | 45 | 26 | 135 | 15.3% |
| Friday | 11 | 33 | 41 | 26 | 111 | 12.5% |
| Saturday | 13 | 47 | 36 | 28 | 124 | 14.0% |
| Totals | 94 | 295 | 299 | 197 | 885 | |
| Shift % | 10.6% | 33.3% | 33.8% | 22.3% | | |

Daily call average for the month --- **2.7** 31 days this month
 Daily call average this year ----- **2.9** 305 days this year

Time of Call Analysis

| | Su | M | T | W | Th | F | Sa | Hourly Total | Hourly Pct. |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 0001 - 0100 | 3 | 4 | 3 | 0 | 4 | 2 | 4 | 20 | 2.3% |
| 0101 - 0200 | 3 | 3 | 2 | 1 | 2 | 2 | 2 | 15 | 1.7% |
| 0201 - 0300 | 4 | 1 | 1 | 4 | 2 | 2 | 0 | 14 | 1.6% |
| 0301 - 0400 | 2 | 3 | 0 | 5 | 2 | 1 | 1 | 14 | 1.6% |
| 0401 - 0500 | 2 | 2 | 3 | 3 | 5 | 0 | 2 | 17 | 1.9% |
| 0501 - 0600 | 0 | 1 | 2 | 1 | 2 | 4 | 4 | 14 | 1.6% |
| 0601 - 0700 | 1 | 1 | 4 | 5 | 7 | 1 | 1 | 20 | 2.3% |
| 0701 - 0800 | 3 | 5 | 4 | 7 | 4 | 5 | 4 | 32 | 3.6% |
| 0801 - 0900 | 5 | 8 | 10 | 6 | 5 | 2 | 10 | 46 | 5.2% |
| 0901 - 1000 | 8 | 13 | 11 | 7 | 10 | 4 | 10 | 63 | 7.1% |
| 1001 - 1100 | 4 | 13 | 13 | 8 | 12 | 9 | 9 | 68 | 7.7% |
| 1101 - 1200 | 5 | 15 | 4 | 8 | 9 | 12 | 13 | 66 | 7.5% |
| 1201 - 1300 | 7 | 6 | 6 | 10 | 6 | 4 | 6 | 45 | 5.1% |
| 1301 - 1400 | 3 | 8 | 16 | 6 | 5 | 7 | 12 | 57 | 6.4% |
| 1401 - 1500 | 4 | 3 | 9 | 8 | 10 | 6 | 2 | 42 | 4.7% |
| 1501 - 1600 | 4 | 8 | 13 | 6 | 3 | 15 | 6 | 55 | 6.2% |
| 1601 - 1700 | 6 | 5 | 12 | 7 | 15 | 6 | 3 | 54 | 6.1% |
| 1701 - 1800 | 7 | 6 | 2 | 15 | 6 | 3 | 7 | 46 | 5.2% |
| 1801 - 1900 | 5 | 7 | 10 | 8 | 3 | 11 | 4 | 48 | 5.4% |
| 1901 - 2000 | 4 | 6 | 10 | 8 | 7 | 4 | 4 | 43 | 4.9% |
| 2001 - 2100 | 5 | 7 | 4 | 6 | 10 | 0 | 5 | 37 | 4.2% |
| 2101 - 2200 | 4 | 4 | 3 | 3 | 2 | 7 | 5 | 28 | 3.2% |
| 2201 - 2300 | 5 | 4 | 3 | 3 | 1 | 3 | 5 | 24 | 2.7% |
| 2301 - 2400 | 5 | 1 | 2 | 0 | 3 | 1 | 5 | 17 | 1.9% |
| Daily Totals | 99 | 134 | 147 | 135 | 135 | 111 | 124 | 885 | Total |
| Daily Pct. | 11.2% | 15.1% | 16.6% | 15.3% | 15.3% | 12.5% | 14.0% | | |