

# Columbiana E.M.S.

## Monthly Report for August 2011

### EMS CALL BREAKDOWN REPORT

<u>CALL TYPES</u>	<u>MONTH</u>	<u>YTD</u>
ALS TRANSPORTS	34	285
BLS TRANSPORTS	16	112
ALS TRANSPORT W/ MEDIC FROM OTHER CO.	0	2
MEDIC BACKUP TO OTHER DEPT.	5	20
BACK-UP TO OTHER DEPARTMENT	0	4
BACK-UP TO CEMS CREW	2	18
*1st RESPONSE	1	3
ALS TREATMENT - NO - TRANSPORT	1	4
BLS TREATMENT - NO - TRANSPORT	4	56
PATIENT REFUSALS	7	39
AIR MEDICAL INTERCEPT	1	1
NON-EMERGENCY TRANSFER	3	8
CANCELLED REQUEST	1	20
MEDICAL ALARMS / FALSE ALARMS	0	13
COMMUNITY SERVICE STANDBY	0	6
POLICE DEPARTMENT ASSIST	0	1
PAID STANDBY	2	2
FIRE STANDBY	7	43
HAZMAT STANDBY	0	1
REMOVAL	1	8
LIFT ASSIST	1	27
BLOOD PRESSURE CHECK	0	2
PUBLIC HEALTH CLINIC	0	0
SERVICE NOT OFFERED - (Referred to Private)	0	0
*DEFERRED CALLS	0	9
<b>TOTAL RESPONSES</b>	<b>86</b>	<b>684</b>

Total Transports:            Month:    53                    YTD:    407

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

<u>DEFERRED CALLS</u>	<u>MONTH</u>	<u>YTD</u>
NO CREW AVAILABLE	0	0
FULL CREW UNAVAILABLE	1	2
SECOND CREW UNAVAILABLE	0	4
SECOND FULL CREW UNAVAILABLE	0	1
THIRD CREW & VEHICLE UNAVAILABLE	0	4
2ND UNIT DOWN - MECHANICAL PROB	0	1
<b>TOTAL DEFERRED CALLS</b>	<b>1</b>	<b>12</b>

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

	Mid - 6a	6a - Noon	Noon - 6p	6p - Mid	Daily Total	Daily %
<b>Sunday</b>	7	12	25	27	<b>71</b>	<b>10.4%</b>
<b>Monday</b>	11	27	47	21	<b>106</b>	<b>15.5%</b>
<b>Tuesday</b>	8	39	32	13	<b>92</b>	<b>13.5%</b>
<b>Wednesday</b>	8	36	22	22	<b>88</b>	<b>12.9%</b>
<b>Thursday</b>	11	29	44	22	<b>106</b>	<b>15.5%</b>
<b>Friday</b>	11	43	50	33	<b>137</b>	<b>20.0%</b>
<b>Saturday</b>	12	17	36	19	<b>84</b>	<b>12.3%</b>
<b>Totals</b>	<b>68</b>	<b>203</b>	<b>256</b>	<b>157</b>	<b>684</b>	
<b>Shift %</b>	<b>9.9%</b>	<b>29.7%</b>	<b>37.4%</b>	<b>23.0%</b>		

Daily call average for the month --- **2.8**      31      days this month  
 Daily call average this year ----- **2.8**      243      days this year

## Time of Call Analysis

**Year 2011**

	Su	M	T	W	Th	F	Sa	Hourly Total	Hourly Pct.
<b>0001 - 0100</b>	0	4	1	0	3	2	5	<b>15</b>	<b>2.2%</b>
<b>0101 - 0200</b>	1	1	2	1	2	2	2	<b>11</b>	<b>1.6%</b>
<b>0201 - 0300</b>	2	4	1	1	3	4	0	<b>15</b>	<b>2.2%</b>
<b>0301 - 0400</b>	2	2	0	4	0	2	0	<b>10</b>	<b>1.5%</b>
<b>0401 - 0500</b>	1	0	2	2	0	0	2	<b>7</b>	<b>1.0%</b>
<b>0501 - 0600</b>	1	0	2	0	3	1	3	<b>10</b>	<b>1.5%</b>
<b>0601 - 0700</b>	3	3	1	3	2	4	1	<b>17</b>	<b>2.5%</b>
<b>0701 - 0800</b>	1	2	2	3	2	4	1	<b>15</b>	<b>2.2%</b>
<b>0801 - 0900</b>	2	5	8	3	3	6	3	<b>30</b>	<b>4.4%</b>
<b>0901 - 1000</b>	1	6	12	10	5	11	2	<b>47</b>	<b>6.9%</b>
<b>1001 - 1100</b>	2	5	8	8	11	7	8	<b>49</b>	<b>7.2%</b>
<b>1101 - 1200</b>	3	6	6	9	6	11	2	<b>43</b>	<b>6.3%</b>
<b>1201 - 1300</b>	5	4	11	7	9	10	10	<b>56</b>	<b>8.2%</b>
<b>1301 - 1400</b>	2	10	5	0	6	9	6	<b>38</b>	<b>5.6%</b>
<b>1401 - 1500</b>	6	9	9	5	9	12	5	<b>55</b>	<b>8.0%</b>
<b>1501 - 1600</b>	4	8	2	6	9	6	4	<b>39</b>	<b>5.7%</b>
<b>1601 - 1700</b>	4	11	4	3	5	9	6	<b>42</b>	<b>6.1%</b>
<b>1701 - 1800</b>	4	5	3	1	6	4	5	<b>28</b>	<b>4.1%</b>
<b>1801 - 1900</b>	5	5	3	1	3	11	4	<b>32</b>	<b>4.7%</b>
<b>1901 - 2000</b>	5	5	2	3	4	3	2	<b>24</b>	<b>3.5%</b>
<b>2001 - 2100</b>	4	2	4	6	6	9	4	<b>35</b>	<b>5.1%</b>
<b>2101 - 2200</b>	7	5	1	6	4	2	2	<b>27</b>	<b>3.9%</b>
<b>2201 - 2300</b>	5	1	3	4	5	4	4	<b>26</b>	<b>3.8%</b>
<b>2301 - 2400</b>	1	3	0	2	0	4	3	<b>13</b>	<b>1.9%</b>
<b>Daily Totals</b>	<b>71</b>	<b>106</b>	<b>92</b>	<b>88</b>	<b>106</b>	<b>137</b>	<b>84</b>	<b>684</b>	<b>Total</b>
<b>Daily Pct.</b>	<b>10.4%</b>	<b>15.5%</b>	<b>13.5%</b>	<b>12.9%</b>	<b>15.5%</b>	<b>20.0%</b>	<b>12.3%</b>		