

# Columbiana E.M.S.

## Monthly Report for June 2009

### EMS CALL BREAKDOWN REPORT

| <u>CALL TYPES</u>                           | <u>MONTH</u> | <u>YTD</u> |
|---|--------------|------------|
| ALS TRANSPORTS                              | 43           | 208        |
| BLS TRANSPORTS                              | 13           | 71         |
| ALS TRANSPORT W/ MEDIC FROM OTHER CO.       | 0            | 1          |
| MEDIC BACKUP TO OTHER DEPT.                 | 2            | 8          |
| BACK-UP TO OTHER DEPARTMENT                 | 1            | 2          |
| BACK-UP TO CEMS CREW                        | 4            | 13         |
| *1st RESPONSE                               | 2            | 7          |
| ALS TREATMENT - NO - TRANSPORT              | 1            | 5          |
| BLS TREATMENT - NO - TRANSPORT              | 5            | 32         |
| PATIENT REFUSALS                            | 3            | 22         |
| AIR MEDICAL INTERCEPT                       | 1            | 1          |
| NON-EMERGENCY TRANSFER                      | 0            | 3          |
| CANCELLED REQUEST                           | 5            | 17         |
| MEDICAL ALARMS / FALSE ALARMS               | 0            | 4          |
| COMMUNITY SERVICE STANDBY                   | 0            | 5          |
| POLICE DEPARTMENT ASSIST                    | 0            | 1          |
| PAID STANDBY                                | 0            | 0          |
| FIRE STANDBY                                | 4            | 45         |
| HAZMAT STANDBY                              | 0            | 0          |
| REMOVAL                                     | 0            | 3          |
| LIFT ASSIST                                 | 6            | 40         |
| BLOOD PRESSURE CHECK                        | 1            | 3          |
| PUBLIC HEALTH CLINIC                        | 0            | 0          |
| SERVICE NOT OFFERED - (Referred to Private) | 0            | 0          |
| *DEFERRED CALLS                             | 2            | 9          |
| <b>TOTAL RESPONSES</b>                      | <b>93</b>    | <b>500</b> |

**Total Transports:                    Month:    56                    YTD:    280**

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

| <u>DEFERRED CALLS</u>            | <u>MONTH</u> | <u>YTD</u> |
|----------------------------------|--------------|------------|
| NO CREW AVAILABLE                | 0            | 0          |
| FULL CREW UNAVAILABLE            | 1            | 2          |
| SECOND CREW UNAVAILABLE          | 2            | 6          |
| SECOND FULL CREW UNAVAILABLE     | 1            | 5          |
| THIRD CREW & VEHICLE UNAVAILABLE | 0            | 3          |
| 2ND UNIT DOWN - MECHANICAL PROB  | 0            | 0          |
| <b>TOTAL DEFERRED CALLS</b>      | <b>4</b>     | <b>16</b>  |

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

|                  | Mid - 6a     | 6a - Noon    | Noon - 6p    | 6p - Mid     | Daily Total | Daily %      |
|------------------|--------------|--------------|--------------|--------------|-------------|--------------|
| <b>Sunday</b>    | 14           | 15           | 22           | 15           | <b>66</b>   | <b>13.2%</b> |
| <b>Monday</b>    | 11           | 16           | 29           | 16           | <b>72</b>   | <b>14.4%</b> |
| <b>Tuesday</b>   | 8            | 26           | 20           | 13           | <b>67</b>   | <b>13.4%</b> |
| <b>Wednesday</b> | 9            | 19           | 22           | 21           | <b>71</b>   | <b>14.2%</b> |
| <b>Thursday</b>  | 12           | 23           | 23           | 18           | <b>76</b>   | <b>15.2%</b> |
| <b>Friday</b>    | 11           | 28           | 20           | 18           | <b>77</b>   | <b>15.4%</b> |
| <b>Saturday</b>  | 7            | 22           | 24           | 18           | <b>71</b>   | <b>14.2%</b> |
| <b>Totals</b>    | <b>72</b>    | <b>149</b>   | <b>160</b>   | <b>119</b>   | <b>500</b>  |              |
| <b>Shift %</b>   | <b>14.4%</b> | <b>29.8%</b> | <b>32.0%</b> | <b>23.8%</b> |             |              |

Daily call average for the month --- **3.1**      30      days this month  
 Daily call average this year ----- **2.8**      181      days this year

## Time of Call Analysis

**Year 2009**

|                     | Su           | M            | T            | W            | Th           | F            | Sa           | Hourly Total | Hourly Pct.  |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>0001 - 0100</b>  | 4            | 3            | 1            | 1            | 2            | 2            | 0            | <b>13</b>    | <b>2.6%</b>  |
| <b>0101 - 0200</b>  | 6            | 0            | 0            | 0            | 1            | 1            | 2            | <b>10</b>    | <b>2.0%</b>  |
| <b>0201 - 0300</b>  | 0            | 3            | 0            | 1            | 3            | 0            | 0            | <b>7</b>     | <b>1.4%</b>  |
| <b>0301 - 0400</b>  | 3            | 1            | 3            | 1            | 1            | 2            | 2            | <b>13</b>    | <b>2.6%</b>  |
| <b>0401 - 0500</b>  | 1            | 0            | 2            | 4            | 1            | 2            | 2            | <b>12</b>    | <b>2.4%</b>  |
| <b>0501 - 0600</b>  | 0            | 4            | 2            | 2            | 4            | 4            | 1            | <b>17</b>    | <b>3.4%</b>  |
| <b>0601 - 0700</b>  | 0            | 2            | 1            | 5            | 1            | 1            | 0            | <b>10</b>    | <b>2.0%</b>  |
| <b>0701 - 0800</b>  | 3            | 4            | 0            | 3            | 5            | 4            | 4            | <b>23</b>    | <b>4.6%</b>  |
| <b>0801 - 0900</b>  | 4            | 3            | 7            | 4            | 1            | 5            | 4            | <b>28</b>    | <b>5.6%</b>  |
| <b>0901 - 1000</b>  | 4            | 4            | 8            | 3            | 1            | 6            | 3            | <b>29</b>    | <b>5.8%</b>  |
| <b>1001 - 1100</b>  | 3            | 3            | 6            | 3            | 9            | 3            | 6            | <b>33</b>    | <b>6.6%</b>  |
| <b>1101 - 1200</b>  | 1            | 0            | 4            | 1            | 6            | 9            | 5            | <b>26</b>    | <b>5.2%</b>  |
| <b>1201 - 1300</b>  | 6            | 11           | 2            | 4            | 2            | 0            | 5            | <b>30</b>    | <b>6.0%</b>  |
| <b>1301 - 1400</b>  | 4            | 5            | 3            | 3            | 2            | 2            | 5            | <b>24</b>    | <b>4.8%</b>  |
| <b>1401 - 1500</b>  | 4            | 5            | 6            | 2            | 7            | 4            | 3            | <b>31</b>    | <b>6.2%</b>  |
| <b>1501 - 1600</b>  | 5            | 4            | 3            | 4            | 3            | 4            | 3            | <b>26</b>    | <b>5.2%</b>  |
| <b>1601 - 1700</b>  | 1            | 3            | 3            | 2            | 3            | 7            | 6            | <b>25</b>    | <b>5.0%</b>  |
| <b>1701 - 1800</b>  | 2            | 1            | 3            | 7            | 6            | 3            | 2            | <b>24</b>    | <b>4.8%</b>  |
| <b>1801 - 1900</b>  | 4            | 1            | 3            | 5            | 5            | 3            | 1            | <b>22</b>    | <b>4.4%</b>  |
| <b>1901 - 2000</b>  | 3            | 5            | 3            | 4            | 6            | 6            | 5            | <b>32</b>    | <b>6.4%</b>  |
| <b>2001 - 2100</b>  | 4            | 2            | 1            | 3            | 1            | 1            | 7            | <b>19</b>    | <b>3.8%</b>  |
| <b>2101 - 2200</b>  | 1            | 1            | 2            | 2            | 3            | 5            | 1            | <b>15</b>    | <b>3.0%</b>  |
| <b>2201 - 2300</b>  | 1            | 0            | 4            | 4            | 2            | 2            | 2            | <b>15</b>    | <b>3.0%</b>  |
| <b>2301 - 2400</b>  | 2            | 7            | 0            | 3            | 1            | 1            | 2            | <b>16</b>    | <b>3.2%</b>  |
| <b>Daily Totals</b> | <b>66</b>    | <b>72</b>    | <b>67</b>    | <b>71</b>    | <b>76</b>    | <b>77</b>    | <b>71</b>    | <b>500</b>   | <b>Total</b> |
| <b>Daily Pct.</b>   | <b>13.2%</b> | <b>14.4%</b> | <b>13.4%</b> | <b>14.2%</b> | <b>15.2%</b> | <b>15.4%</b> | <b>14.2%</b> |              |              |