

# Columbiana E.M.S.

## Monthly Report for October 2009

### EMS CALL BREAKDOWN REPORT

<u>CALL TYPES</u>	<u>MONTH</u>	<u>YTD</u>
ALS TRANSPORTS	34	321
BLS TRANSPORTS	5	114
ALS TRANSPORT W/ MEDIC FROM OTHER CO.	0	1
MEDIC BACKUP TO OTHER DEPT.	2	13
BACK-UP TO OTHER DEPARTMENT	2	4
BACK-UP TO CEMS CREW	2	20
*1st RESPONSE	0	8
ALS TREATMENT - NO - TRANSPORT	0	7
BLS TREATMENT - NO - TRANSPORT	7	63
PATIENT REFUSALS	4	40
AIR MEDICAL INTERCEPT	0	2
NON-EMERGENCY TRANSFER	0	3
CANCELLED REQUEST	1	23
MEDICAL ALARMS / FALSE ALARMS	2	13
COMMUNITY SERVICE STANDBY	4	12
POLICE DEPARTMENT ASSIST	0	1
PAID STANDBY	4	12
FIRE STANDBY	1	53
HAZMAT STANDBY	0	0
REMOVAL	1	7
LIFT ASSIST	26	89
BLOOD PRESSURE CHECK	0	3
PUBLIC HEALTH CLINIC	0	0
SERVICE NOT OFFERED - (Referred to Private)	0	0
*DEFERRED CALLS	2	14
<b>TOTAL RESPONSES</b>	<b>97</b>	<b>823</b>

**Total Transports:                    Month:    39                    YTD:    436**

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

<u>DEFERRED CALLS</u>	<u>MONTH</u>	<u>YTD</u>
NO CREW AVAILABLE	0	0
FULL CREW UNAVAILABLE	0	2
SECOND CREW UNAVAILABLE	1	9
SECOND FULL CREW UNAVAILABLE	0	6
THIRD CREW & VEHICLE UNAVAILABLE	0	3
2ND UNIT DOWN - MECHANICAL PROB	1	2
<b>TOTAL DEFERRED CALLS</b>	<b>2</b>	<b>22</b>

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

	Mid - 6a	6a - Noon	Noon - 6p	6p - Mid	Daily Total	Daily %
<b>Sunday</b>	23	22	32	25	<b>102</b>	<b>12.4%</b>
<b>Monday</b>	16	29	42	27	<b>114</b>	<b>13.9%</b>
<b>Tuesday</b>	14	43	31	20	<b>108</b>	<b>13.1%</b>
<b>Wednesday</b>	20	32	41	34	<b>127</b>	<b>15.4%</b>
<b>Thursday</b>	22	32	43	26	<b>123</b>	<b>14.9%</b>
<b>Friday</b>	19	36	37	39	<b>131</b>	<b>15.9%</b>
<b>Saturday</b>	9	42	32	35	<b>118</b>	<b>14.3%</b>
<b>Totals</b>	<b>123</b>	<b>236</b>	<b>258</b>	<b>206</b>	<b>823</b>	
<b>Shift %</b>	<b>14.9%</b>	<b>28.7%</b>	<b>31.3%</b>	<b>25.0%</b>		

Daily call average for the month --- **3.1**      31      days this month  
 Daily call average this year ----- **2.7**      304      days this year

## Time of Call Analysis

**Year 2009**

	Su	M	T	W	Th	F	Sa	Hourly Total	Hourly Pct.
<b>0001 - 0100</b>	6	3	2	5	7	4	0	<b>27</b>	<b>3.3%</b>
<b>0101 - 0200</b>	8	1	1	1	2	2	2	<b>17</b>	<b>2.1%</b>
<b>0201 - 0300</b>	3	3	0	4	4	1	0	<b>15</b>	<b>1.8%</b>
<b>0301 - 0400</b>	4	1	3	2	3	4	2	<b>19</b>	<b>2.3%</b>
<b>0401 - 0500</b>	1	2	3	5	1	2	4	<b>18</b>	<b>2.2%</b>
<b>0501 - 0600</b>	1	6	5	3	5	6	1	<b>27</b>	<b>3.3%</b>
<b>0601 - 0700</b>	2	4	3	8	1	1	2	<b>21</b>	<b>2.6%</b>
<b>0701 - 0800</b>	3	5	4	7	8	5	10	<b>42</b>	<b>5.1%</b>
<b>0801 - 0900</b>	5	5	10	5	4	7	7	<b>43</b>	<b>5.2%</b>
<b>0901 - 1000</b>	5	7	9	3	2	8	4	<b>38</b>	<b>4.6%</b>
<b>1001 - 1100</b>	4	7	9	6	10	5	10	<b>51</b>	<b>6.2%</b>
<b>1101 - 1200</b>	3	1	8	3	7	10	9	<b>41</b>	<b>5.0%</b>
<b>1201 - 1300</b>	8	14	3	10	3	6	5	<b>49</b>	<b>6.0%</b>
<b>1301 - 1400</b>	6	5	5	5	7	2	5	<b>35</b>	<b>4.3%</b>
<b>1401 - 1500</b>	6	6	9	2	9	9	4	<b>45</b>	<b>5.5%</b>
<b>1501 - 1600</b>	5	8	5	8	4	7	6	<b>43</b>	<b>5.2%</b>
<b>1601 - 1700</b>	4	5	5	6	8	8	6	<b>42</b>	<b>5.1%</b>
<b>1701 - 1800</b>	3	4	4	10	12	5	6	<b>44</b>	<b>5.3%</b>
<b>1801 - 1900</b>	6	3	6	7	8	8	4	<b>42</b>	<b>5.1%</b>
<b>1901 - 2000</b>	5	9	3	6	8	11	8	<b>50</b>	<b>6.1%</b>
<b>2001 - 2100</b>	5	3	2	7	2	7	10	<b>36</b>	<b>4.4%</b>
<b>2101 - 2200</b>	3	2	3	3	4	9	2	<b>26</b>	<b>3.2%</b>
<b>2201 - 2300</b>	4	2	5	6	3	3	6	<b>29</b>	<b>3.5%</b>
<b>2301 - 2400</b>	2	8	1	5	1	1	5	<b>23</b>	<b>2.8%</b>
<b>Daily Totals</b>	<b>102</b>	<b>114</b>	<b>108</b>	<b>127</b>	<b>123</b>	<b>131</b>	<b>118</b>	<b>823</b>	<b>Total</b>
<b>Daily Pct.</b>	<b>12.4%</b>	<b>13.9%</b>	<b>13.1%</b>	<b>15.4%</b>	<b>14.9%</b>	<b>15.9%</b>	<b>14.3%</b>		