

# Columbiana E.M.S.

## Monthly Report for November 2009

### EMS CALL BREAKDOWN REPORT

<u>CALL TYPES</u>	<u>MONTH</u>	<u>YTD</u>
ALS TRANSPORTS	39	360
BLS TRANSPORTS	12	126
ALS TRANSPORT W/ MEDIC FROM OTHER CO.	0	1
MEDIC BACKUP TO OTHER DEPT.	2	15
BACK-UP TO OTHER DEPARTMENT	0	4
BACK-UP TO CEMS CREW	0	20
*1st RESPONSE	0	8
ALS TREATMENT - NO - TRANSPORT	2	9
BLS TREATMENT - NO - TRANSPORT	11	74
PATIENT REFUSALS	2	42
AIR MEDICAL INTERCEPT	0	2
NON-EMERGENCY TRANSFER	0	3
CANCELLED REQUEST	3	26
MEDICAL ALARMS / FALSE ALARMS	5	18
COMMUNITY SERVICE STANDBY	2	14
POLICE DEPARTMENT ASSIST	0	1
PAID STANDBY	5	17
FIRE STANDBY	5	58
HAZMAT STANDBY	0	0
REMOVAL	1	8
LIFT ASSIST	25	114
BLOOD PRESSURE CHECK	0	3
PUBLIC HEALTH CLINIC	0	0
SERVICE NOT OFFERED - (Referred to Private)	0	0
*DEFERRED CALLS	3	17
<b>TOTAL RESPONSES</b>	<b>117</b>	<b>940</b>

**Total Transports:            Month:    51                    YTD:    487**

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

<u>DEFERRED CALLS</u>	<u>MONTH</u>	<u>YTD</u>
NO CREW AVAILABLE	0	0
FULL CREW UNAVAILABLE	0	2
SECOND CREW UNAVAILABLE	2	11
SECOND FULL CREW UNAVAILABLE	0	6
THIRD CREW & VEHICLE UNAVAILABLE	1	4
2ND UNIT DOWN - MECHANICAL PROB	0	2
<b>TOTAL DEFERRED CALLS</b>	<b>3</b>	<b>25</b>

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

	Mid - 6a	6a - Noon	Noon - 6p	6p - Mid	Daily Total	Daily %
<b>Sunday</b>	27	28	33	28	<b>116</b>	<b>12.3%</b>
<b>Monday</b>	22	32	50	32	<b>136</b>	<b>14.5%</b>
<b>Tuesday</b>	15	47	36	25	<b>123</b>	<b>13.1%</b>
<b>Wednesday</b>	25	39	47	36	<b>147</b>	<b>15.6%</b>
<b>Thursday</b>	26	34	46	29	<b>135</b>	<b>14.4%</b>
<b>Friday</b>	19	40	37	45	<b>141</b>	<b>15.0%</b>
<b>Saturday</b>	14	44	46	38	<b>142</b>	<b>15.1%</b>
<b>Totals</b>	<b>148</b>	<b>264</b>	<b>295</b>	<b>233</b>	<b>940</b>	
<b>Shift %</b>	<b>15.7%</b>	<b>28.1%</b>	<b>31.4%</b>	<b>24.8%</b>		

Daily call average for the month --- **3.9**      30      days this month  
 Daily call average this year ----- **2.8**      334      days this year

## Time of Call Analysis

**Year 2009**

	Su	M	T	W	Th	F	Sa	Hourly Total	Hourly Pct.
<b>0001 - 0100</b>	7	5	2	6	8	4	0	<b>32</b>	<b>3.4%</b>
<b>0101 - 0200</b>	8	2	1	2	3	2	3	<b>21</b>	<b>2.2%</b>
<b>0201 - 0300</b>	3	4	0	5	5	1	0	<b>18</b>	<b>1.9%</b>
<b>0301 - 0400</b>	4	2	3	2	4	4	5	<b>24</b>	<b>2.6%</b>
<b>0401 - 0500</b>	1	2	4	6	1	2	4	<b>20</b>	<b>2.1%</b>
<b>0501 - 0600</b>	4	7	5	4	5	6	2	<b>33</b>	<b>3.5%</b>
<b>0601 - 0700</b>	4	5	3	9	1	1	2	<b>25</b>	<b>2.7%</b>
<b>0701 - 0800</b>	3	5	5	7	8	6	10	<b>44</b>	<b>4.7%</b>
<b>0801 - 0900</b>	7	5	10	6	4	8	8	<b>48</b>	<b>5.1%</b>
<b>0901 - 1000</b>	5	7	9	4	3	8	5	<b>41</b>	<b>4.4%</b>
<b>1001 - 1100</b>	5	8	10	8	11	5	10	<b>57</b>	<b>6.1%</b>
<b>1101 - 1200</b>	4	2	10	4	7	12	9	<b>48</b>	<b>5.1%</b>
<b>1201 - 1300</b>	8	15	4	12	4	6	8	<b>57</b>	<b>6.1%</b>
<b>1301 - 1400</b>	6	8	6	7	8	2	7	<b>44</b>	<b>4.7%</b>
<b>1401 - 1500</b>	6	7	10	2	9	9	6	<b>49</b>	<b>5.2%</b>
<b>1501 - 1600</b>	6	8	6	8	4	7	10	<b>49</b>	<b>5.2%</b>
<b>1601 - 1700</b>	4	7	5	6	8	8	7	<b>45</b>	<b>4.8%</b>
<b>1701 - 1800</b>	3	5	5	11	13	5	8	<b>50</b>	<b>5.3%</b>
<b>1801 - 1900</b>	7	4	7	8	9	9	5	<b>49</b>	<b>5.2%</b>
<b>1901 - 2000</b>	5	11	3	7	8	13	8	<b>55</b>	<b>5.9%</b>
<b>2001 - 2100</b>	6	4	4	7	2	7	12	<b>42</b>	<b>4.5%</b>
<b>2101 - 2200</b>	4	3	3	5	5	9	2	<b>31</b>	<b>3.3%</b>
<b>2201 - 2300</b>	4	2	5	6	4	4	6	<b>31</b>	<b>3.3%</b>
<b>2301 - 2400</b>	2	8	3	5	1	3	5	<b>27</b>	<b>2.9%</b>
<b>Daily Totals</b>	<b>116</b>	<b>136</b>	<b>123</b>	<b>147</b>	<b>135</b>	<b>141</b>	<b>142</b>	<b>940</b>	<b>Total</b>
<b>Daily Pct.</b>	<b>12.3%</b>	<b>14.5%</b>	<b>13.1%</b>	<b>15.6%</b>	<b>14.4%</b>	<b>15.0%</b>	<b>15.1%</b>		