

# Columbiana E.M.S.

## Monthly Report for August 2009

### EMS CALL BREAKDOWN REPORT

<u>CALL TYPES</u>	<u>MONTH</u>	<u>YTD</u>
ALS TRANSPORTS	32	258
BLS TRANSPORTS	18	98
ALS TRANSPORT W/ MEDIC FROM OTHER CO.	0	1
MEDIC BACKUP TO OTHER DEPT.	1	10
BACK-UP TO OTHER DEPARTMENT	0	2
BACK-UP TO CEMS CREW	4	18
*1st RESPONSE	0	8
ALS TREATMENT - NO - TRANSPORT	0	7
BLS TREATMENT - NO - TRANSPORT	8	48
PATIENT REFUSALS	6	31
AIR MEDICAL INTERCEPT	0	1
NON-EMERGENCY TRANSFER	0	3
CANCELLED REQUEST	2	20
MEDICAL ALARMS / FALSE ALARMS	2	8
COMMUNITY SERVICE STANDBY	0	6
POLICE DEPARTMENT ASSIST	0	1
PAID STANDBY	3	4
FIRE STANDBY	2	49
HAZMAT STANDBY	0	0
REMOVAL	1	5
LIFT ASSIST	9	53
BLOOD PRESSURE CHECK	0	3
PUBLIC HEALTH CLINIC	0	0
SERVICE NOT OFFERED - (Referred to Private)	0	0
*DEFERRED CALLS	1	12
<b>TOTAL RESPONSES</b>	<b>89</b>	<b>646</b>

**Total Transports:                    Month:    50                    YTD:    357**

For items with a \*, refer to the list below

### DEFERRED CALL & 1ST RESPONSE REPORT

<u>DEFERRED CALLS</u>	<u>MONTH</u>	<u>YTD</u>
NO CREW AVAILABLE	0	0
FULL CREW UNAVAILABLE	0	2
SECOND CREW UNAVAILABLE	1	8
SECOND FULL CREW UNAVAILABLE	0	6
THIRD CREW & VEHICLE UNAVAILABLE	0	3
2ND UNIT DOWN - MECHANICAL PROB	0	1
<b>TOTAL DEFERRED CALLS</b>	<b>1</b>	<b>20</b>

## YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

	Mid - 6a	6a - Noon	Noon - 6p	6p - Mid	Daily Total	Daily %
<b>Sunday</b>	16	19	27	20	<b>82</b>	<b>12.7%</b>
<b>Monday</b>	12	22	36	22	<b>92</b>	<b>14.2%</b>
<b>Tuesday</b>	10	35	25	13	<b>83</b>	<b>12.8%</b>
<b>Wednesday</b>	13	25	32	30	<b>100</b>	<b>15.5%</b>
<b>Thursday</b>	15	26	27	19	<b>87</b>	<b>13.5%</b>
<b>Friday</b>	15	32	34	28	<b>109</b>	<b>16.9%</b>
<b>Saturday</b>	8	33	27	25	<b>93</b>	<b>14.4%</b>
<b>Totals</b>	<b>89</b>	<b>192</b>	<b>208</b>	<b>157</b>	<b>646</b>	
<b>Shift %</b>	<b>13.8%</b>	<b>29.7%</b>	<b>32.2%</b>	<b>24.3%</b>		

Daily call average for the month --- **2.9**      31      days this month  
 Daily call average this year ----- **2.7**      243      days this year

## Time of Call Analysis

**Year 2009**

	Su	M	T	W	Th	F	Sa	Hourly Total	Hourly Pct.
<b>0001 - 0100</b>	5	3	2	2	4	3	0	<b>19</b>	<b>2.9%</b>
<b>0101 - 0200</b>	7	0	0	0	1	1	2	<b>11</b>	<b>1.7%</b>
<b>0201 - 0300</b>	0	3	0	2	4	1	0	<b>10</b>	<b>1.5%</b>
<b>0301 - 0400</b>	3	1	3	1	1	3	2	<b>14</b>	<b>2.2%</b>
<b>0401 - 0500</b>	1	0	2	5	1	2	3	<b>14</b>	<b>2.2%</b>
<b>0501 - 0600</b>	0	5	3	3	4	5	1	<b>21</b>	<b>3.3%</b>
<b>0601 - 0700</b>	1	3	2	6	1	1	1	<b>15</b>	<b>2.3%</b>
<b>0701 - 0800</b>	3	4	2	5	6	4	7	<b>31</b>	<b>4.8%</b>
<b>0801 - 0900</b>	5	4	9	4	1	7	5	<b>35</b>	<b>5.4%</b>
<b>0901 - 1000</b>	5	6	8	3	2	7	4	<b>35</b>	<b>5.4%</b>
<b>1001 - 1100</b>	4	5	9	5	10	4	10	<b>47</b>	<b>7.3%</b>
<b>1101 - 1200</b>	1	0	5	2	6	9	6	<b>29</b>	<b>4.5%</b>
<b>1201 - 1300</b>	7	12	2	6	3	4	5	<b>39</b>	<b>6.0%</b>
<b>1301 - 1400</b>	6	5	3	5	4	2	5	<b>30</b>	<b>4.6%</b>
<b>1401 - 1500</b>	4	6	8	2	7	8	3	<b>38</b>	<b>5.9%</b>
<b>1501 - 1600</b>	5	6	4	6	3	7	4	<b>35</b>	<b>5.4%</b>
<b>1601 - 1700</b>	2	5	5	5	3	8	6	<b>34</b>	<b>5.3%</b>
<b>1701 - 1800</b>	3	2	3	8	7	5	4	<b>32</b>	<b>5.0%</b>
<b>1801 - 1900</b>	5	2	3	6	5	4	3	<b>28</b>	<b>4.3%</b>
<b>1901 - 2000</b>	4	7	3	4	6	9	6	<b>39</b>	<b>6.0%</b>
<b>2001 - 2100</b>	4	3	1	6	2	3	9	<b>28</b>	<b>4.3%</b>
<b>2101 - 2200</b>	2	2	2	3	3	8	1	<b>21</b>	<b>3.3%</b>
<b>2201 - 2300</b>	3	1	4	6	2	3	4	<b>23</b>	<b>3.6%</b>
<b>2301 - 2400</b>	2	7	0	5	1	1	2	<b>18</b>	<b>2.8%</b>
<b>Daily Totals</b>	<b>82</b>	<b>92</b>	<b>83</b>	<b>100</b>	<b>87</b>	<b>109</b>	<b>93</b>	<b>646</b>	<b>Total</b>
<b>Daily Pct.</b>	<b>12.7%</b>	<b>14.2%</b>	<b>12.8%</b>	<b>15.5%</b>	<b>13.5%</b>	<b>16.9%</b>	<b>14.4%</b>		