

Columbiana EMS

Monthly Report: Nov 2007

EMS CALL BREAKDOWN REPORT

| <u>CALL TYPES</u> | <u>MONTH</u> | <u>YTD</u> |
|---|--------------|------------|
| ALS TRANSPORTS | 19 | 323 |
| BLS TRANSPORTS | 10 | 121 |
| ALS TRANSPORT W/ MEDIC FROM OTHER CO. | 0 | 1 |
| MEDIC BACKUP TO OTHER DEPT. | 2 | 33 |
| BACK-UP TO OTHER DEPARTMENT | 0 | 4 |
| BACK-UP TO CEMS CREW | 0 | 21 |
| *1st RESPONSE | 1 | 19 |
| ALS TREATMENT - NO - TRANSPORT | 2 | 15 |
| BLS TREATMENT - NO - TRANSPORT | 4 | 60 |
| PATIENT REFUSALS | 1 | 60 |
| AIR MEDICAL INTERCEPT | 0 | 1 |
| NON-EMERGENCY TRANSFER | 0 | 4 |
| CANCELLED REQUEST | 0 | 29 |
| MEDICAL ALARMS / FALSE ALARMS | 2 | 28 |
| COMMUNITY SERVICE STANDBY | 1 | 9 |
| POLICE DEPARTMENT ASSIST | 0 | 2 |
| PAID STANDBY | 0 | 15 |
| FIRE STANDBY | 2 | 40 |
| HAZMAT STANDBY | 0 | 0 |
| REMOVAL | 1 | 5 |
| LIFT ASSIST | 12 | 59 |
| BLOOD PRESSURE CHECK | 4 | 35 |
| PUBLIC HEALTH CLINIC | 0 | 0 |
| SERVICE NOT OFFERED - (Referred to Private) | 0 | 0 |
| *DEFERRED CALLS | 0 | 11 |
| TOTAL RESPONSES | 61 | 895 |

Total Transports: Month: 29 YTD: 445

For items with a *, refer to the list below

DEFERRED CALL & 1ST RESPONSE REPORT

| <u>DEFERRED CALLS</u> | <u>MONTH</u> | <u>YTD</u> |
|----------------------------------|--------------|------------|
| NO CREW AVAILABLE | 0 | 4 |
| FULL CREW UNAVAILABLE | 1 | 15 |
| SECOND CREW UNAVAILABLE | 0 | 6 |
| SECOND FULL CREW UNAVAILABLE | 0 | 4 |
| THIRD CREW & VEHICLE UNAVAILABLE | 0 | 0 |
| 2ND UNIT DOWN - MECHANICAL PROB | 0 | 1 |
| TOTAL DEFERRED CALLS | 1 | 30 |

YEAR TO DATE BREAKDOWN ACCORDING TO DAYS AND TIMES

| | Mid - 6a | 6a - Noon | Noon - 6p | 6p - Mid | Daily Total | Daily % |
|------------------|--------------|--------------|--------------|--------------|-------------|--------------|
| Sunday | 21 | 28 | 33 | 28 | 110 | 12.3% |
| Monday | 6 | 36 | 38 | 33 | 113 | 12.6% |
| Tuesday | 15 | 38 | 49 | 28 | 130 | 14.5% |
| Wednesday | 11 | 45 | 46 | 30 | 132 | 14.7% |
| Thursday | 14 | 44 | 48 | 33 | 139 | 15.5% |
| Friday | 13 | 53 | 50 | 33 | 149 | 16.6% |
| Saturday | 16 | 31 | 42 | 33 | 122 | 13.6% |
| Totals | 96 | 275 | 306 | 218 | 895 | |
| Shift % | 10.7% | 30.7% | 34.2% | 24.4% | | |

Daily call average for the month --- **2.0** 30 days this month
 Daily call average this year ----- **2.7** 334 days this year

Time of Call Analysis

Year 2007

| | Su | M | T | W | Th | F | Sa | Hourly Total | Hourly Pct. |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| 0001 - 0100 | 3 | 2 | 1 | 4 | 2 | 5 | 3 | 20 | 2.2% |
| 0101 - 0200 | 3 | 1 | 2 | 1 | 2 | 2 | 2 | 13 | 1.5% |
| 0201 - 0300 | 4 | 1 | 2 | 2 | 3 | 1 | 5 | 18 | 2.0% |
| 0301 - 0400 | 2 | 1 | 4 | 3 | 3 | 0 | 2 | 15 | 1.7% |
| 0401 - 0500 | 8 | 0 | 4 | 0 | 3 | 3 | 1 | 19 | 2.1% |
| 0501 - 0600 | 1 | 1 | 2 | 1 | 1 | 2 | 3 | 11 | 1.2% |
| 0601 - 0700 | 1 | 3 | 2 | 3 | 4 | 5 | 3 | 21 | 2.3% |
| 0701 - 0800 | 6 | 6 | 6 | 8 | 7 | 6 | 5 | 44 | 4.9% |
| 0801 - 0900 | 6 | 5 | 7 | 7 | 14 | 8 | 2 | 49 | 5.5% |
| 0901 - 1000 | 1 | 8 | 7 | 12 | 5 | 12 | 9 | 54 | 6.0% |
| 1001 - 1100 | 7 | 7 | 6 | 5 | 6 | 12 | 3 | 46 | 5.1% |
| 1101 - 1200 | 7 | 7 | 10 | 10 | 8 | 10 | 8 | 60 | 6.7% |
| 1201 - 1300 | 8 | 9 | 9 | 12 | 7 | 9 | 8 | 62 | 6.9% |
| 1301 - 1400 | 6 | 4 | 15 | 6 | 8 | 9 | 9 | 57 | 6.4% |
| 1401 - 1500 | 3 | 8 | 12 | 7 | 10 | 8 | 9 | 57 | 6.4% |
| 1501 - 1600 | 8 | 5 | 7 | 7 | 4 | 8 | 6 | 45 | 5.0% |
| 1601 - 1700 | 2 | 9 | 5 | 6 | 12 | 7 | 6 | 47 | 5.3% |
| 1701 - 1800 | 6 | 3 | 1 | 8 | 7 | 9 | 5 | 39 | 4.4% |
| 1801 - 1900 | 8 | 11 | 8 | 6 | 7 | 7 | 6 | 53 | 5.9% |
| 1901 - 2000 | 4 | 4 | 7 | 4 | 2 | 4 | 8 | 33 | 3.7% |
| 2001 - 2100 | 5 | 7 | 4 | 4 | 10 | 7 | 7 | 44 | 4.9% |
| 2101 - 2200 | 2 | 4 | 5 | 9 | 4 | 4 | 4 | 32 | 3.6% |
| 2201 - 2300 | 6 | 4 | 0 | 4 | 5 | 7 | 4 | 30 | 3.4% |
| 2301 - 2400 | 3 | 3 | 4 | 3 | 5 | 4 | 4 | 26 | 2.9% |
| Daily Totals | 110 | 113 | 130 | 132 | 139 | 149 | 122 | 895 | Total |
| Daily Pct. | 12.3% | 12.6% | 14.5% | 14.7% | 15.5% | 16.6% | 13.6% | | |