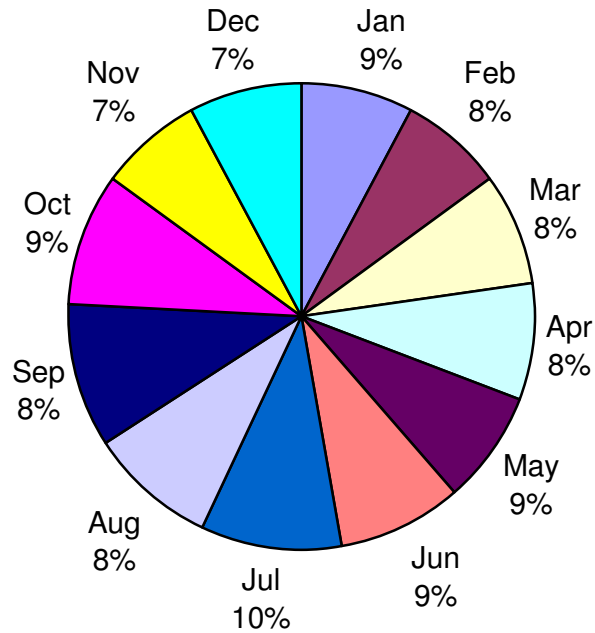


ANNUAL CALL REPORTS

ANNUAL REPORT BY MONTHS

	2002	2003	2004	2005	2006	AVERAGE
JANUARY	67	66	62	71	78	69
FEBRUARY	67	65	66	63	57	64
MARCH	74	71	72	73	55	69
APRIL	70	75	64	65	78	70
MAY	75	69	56	70	72	68
JUNE	78	83	78	69	73	76
JULY	81	86	98	90	85	88
AUGUST	88	87	78	86	51	78
SEPTEMBER	72	105	93	73	93	87
OCTOBER	75	84	84	77	86	81
NOVEMBER	65	68	48	67	71	64
DECEMBER	58	73	61	74	82	70
TOTALS:	870	932	860	878	881	884
MONTHLY AVG:						74

AVERAGE DAILY CALLS: 2.4
AVERAGE MONTHLY CALLS: 74
AVERAGE YEARLY CALLS: 884



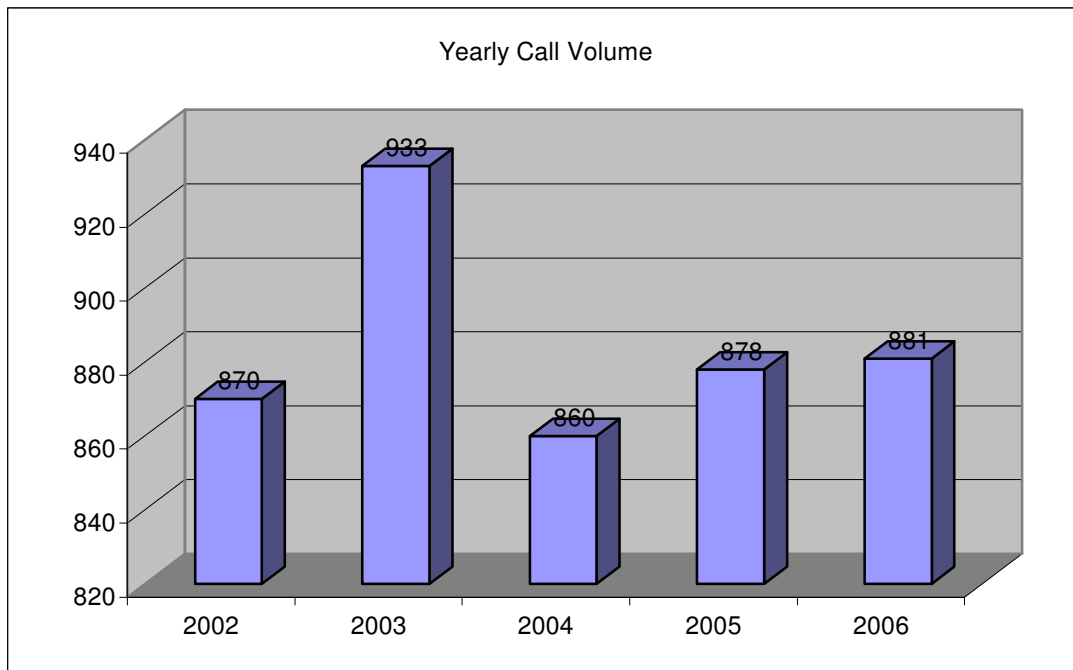
CALL BREAKDOWN BY TYPE

CALL TYPE	2002	2003	2004	2005	2006	AVG	(+ / -)
ALS TRANSPORTS	268	301	333	366	312	316	-4
BLS TRANSPORTS	153	133	91	140	125	128	-3
*ALS TRANS. W/ MEDIC BACK-UP	2	5	8	2	2	4	-2
MEDIC BACKUP TO OTHER DEPT.	28	26	46	22	59	36	23
BACK-UP TO OTHER DEPARTMENT	7	19	20	7	5	12	-7
BACK-UP TO CEMS CREW	4	5	15	20	20	13	7
*1st RESPONSE	28	35	7	14	12	19	-7
ALS TREATMENT - NO - TRANSPORT	6	13	17	17	10	14	-4
BLS TREATMENT - NO - TRANSPORT	33	64	49	67	67	62	5
PATIENT REFUSALS	58	46	48	46	57	49	8
AIR MEDICAL INTERCEPT	2	4	1	3	1	2	-1
NON-EMERGENCY TRANSFER	6	6	0	7	7	5	2
RETURN TRIP FROM HOSPITAL	5	0	1	0	0	1	-1
NO PATIENT FOUND	3	3	3	5	4	4	0
CANCELLED REQUEST	23	30	37	19	47	31	16
COMMUNITY SERVICE STANDBY	16	11	23	23	17	18	-1
POLICE DEPARTMENT ASSIST	0	1	1	1	2	1	1
PAID STANDBY	25	22	20	29	18	23	-5
FIRE STANDBY	14	8	12	19	43	19	24
HAZMAT STANDBY	0	1	0	0	1	0	1
REMOVAL	10	6	9	7	11	9	2
LIFT ASSIST	41	36	38	28	28	34	-6
BLOOD PRESSURE CHECK	87	110	56	26	20	53	-33
BLOOD SUGAR CHECK	0	0	0	1	0	0	0
CAR SAFETY SEAT CHECK	0	0	0	1	0	0	0
PUBLIC HEALTH CLINIC	1	1	1	0	0	1	-1
*DEFERRED CALLS	50	47	24	8	13	28	-15

TOTALS: 870 933 860 878 881

AVERAGE: 884

Total Transports to an E.R. : 423 439 432 508 439
Average Yearly ER Transports: 448



DUMPED CALL AVERAGE

DEFERRED CALLS	2002	2003	2004	2005	2006	AVG
NO CREW AVAILABLE	33	25	11	2	2	14.6
FULL CREW UNAVAILABLE	26	38	7	9	11	18.2
SECOND CREW UNAVAILABLE	13	9	8	5	7	8.4
SECOND FULL CREW UNAVAILABLE	2	2	2	4	3	2.6
THIRD CREW & VEHICLE UNAVAILABLE	1	1	1	2	1	1.2
2ND UNIT DOWN - MECHANICAL PROB	1	2	1	1	2	1.4
TOTAL DEFERRED CALLS	76	77	30	23	26	

Average Dumped Calls Per Year: 46.4

